



Will my application be treated fairly?

Mossbank is committed to equal opportunities and welcomes housing applications from people of all backgrounds, irrespective of ethnic origin, race, nationality, religion, disability, political or sexual orientation, age, gender, marital status, HIV or AIDS status, class, appearance, responsibility for dependents or any other matter which causes a person to be treated with injustice.

We monitor the ethnic origin of housing applicants and review it annually against the new tenancies we grant.

Which applications will not be considered?

If you have contravened a previous tenancy agreement your application will be refused.

What about confidentiality?

The only people who will have access to your personal data will be Mossbank staff who are dealing directly with your application or your tenancy. You have the right to see what information we hold about you on file.

For further information please contact Mossbank Homes on: 0161 474 8340



Contact us if you would like a copy of this publication in large print, Braille, audio format or another language.

Mosscare Housing Head Office
101 Great Western Street
Moss Side
Manchester M14 4AA
Tel: 0161 226 4211
Fax: 0161 226 8752

Email: information@mosscare.org.uk
www.mosscare.org.uk

Textphone for all offices: 0161 226 2222

Registered Charitable Housing Association No. 24178R.
Registered with the Tenant Services Authority.



Arabic

إذا كنت ترغب في الحصول على نسخة من هذا المنشور باللغة الصومالية، يرجى الاتصال بالهاتف على الرقم 0161 226 4211 أو إرسال رسالة إلى العنوان التالي:
Mosscare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

French

Si vous souhaitez une copie de cette publication en Français, veuillez téléphoner au 0161 226 4211 ou écrire à :
Mosscare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Gujarati

જો તમને આ પ્રકાશનની ગુજરાતી ભાષામાં નકલની આવશ્યકતા હોય કૃપા કરી 0161 226 4211 પર ટેલીફોન કરો અથવા આ સરનામે લખો "The Mosscare Housing Group, 101 Great Western Street, Moss Side, Manchester, M14 4AA"

Polish

Jeżeli chciałbyś otrzymać kopię niniejszej publikacji w języku polskim, prosimy skontaktuj się z nami pod numerem telefonu 0161 226 4211 lub napisz do nas na adres:
Mosscare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Somali

Haddii aad af Soomaali ku rabtid nuqulka daabacaddaan fadlan soo wac telefoonka 0161 226 4211 ama u soo qor:
Mosscare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Urdu

اگر آپ کو اس اشاعت کی ایک نقل اردو میں چاہیے تو فون نمبر 0161 226 4211 پر رابطہ کریں یا ہمیں لکھیں:
Mosscare Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

A guide to applying for a home with us



Applying for a home with Mossbank

Mossbank provides quality housing at affordable rents to over 1,000 properties in Stockport.

Applying for housing with Mossbank

Mossbank works in partnership with Stockport Homes through the Homechoice Register which advertises properties from a variety of housing providers. This means you need only make one application which enables you to bid for rented homes owned by a variety of organisations.

To register for housing through Homechoice, telephone **0161 474 4567** for an application form. Once your application form has been processed, you will be informed what size of property you are eligible for and how many points you have been allocated. Once you have your points allocation, you can view properties in the Stockport Express, Stockport Times, on the Homechoice website, in libraries and information centres.



Once you have received your points allocation, you can put your name forward for properties you are interested in. This is called bidding. Bids are nothing to do with money, you bid with your points allocation. For example, if you have 8 points then bid for a property with 8 points.

How can I place my bid?

- Telephone: 0161 474 4567
- Fax: 0161 476 4170
- Text: 07797 806630
- Email: homechoice@stockporthomes.org
- Website: www.stockporthomes.org/homechoice
- Housing Information Centre (St Peter's Square, Stockport)

How does the bidding process work?

When you bid you will be able to see how previous properties were let. You can see how many bidders there were, the number of points bidders had and the priority level of the successful applicant.

You can bid as many times as you want until the end of the weekly bidding period at 5pm on Wednesday. Once the bidding has closed, properties will be offered to the applicant with the highest number of points. If two applicants with the same number of points bid for the same property, it will be offered to the person who has been on the Homechoice Register the longest.

What happens if my bid is successful?

If your bid for a Mossbank property is successful, Mossbank will contact you. You can view the property before deciding to provisionally accept it. You can still bid for other properties until you have signed a tenancy agreement. You could be offered all the properties you have bid for. If so, you can view them all but you have to decide which one you want within 48 hours of offers being made. If you choose not to accept any, you can carry on bidding as normal.

Homeless applicants

If you do not have anywhere to live, you need to contact the Housing Options Team at the Housing Information Centre on: **0161 474 4237**.

Transfers

If you are currently a Mossbank tenant and wish to transfer to another Mossbank property, please read the leaflet 'A guide to transferring to another property.'

