



**Customer  
Approved**

**Arabic**

إذا كنت ترغب في الحصول على نسخة من هذا المنشور باللغة الصومالية، يرجى الاتصال بالهاتف على الرقم 0161 226 4211 أو إرسال رسالة إلى العنوان التالي:  
Mosscares Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

**French**

Si vous souhaitez une copie de cette publication en Français, veuillez téléphoner au 0161 226 4211 ou écrire à :  
Mosscares Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

**Gujarati**

જો તમને આ પ્રકાશનની ગુજરાતી ભાષામાં નકલની આવશ્યકતા હોય કૃપા કરી 0161 226 4211 પર ટેલીફોન કરો અથવા આ સરનામે લખો "The Mosscares Housing Group, 101 Great Western Street, Moss Side, Manchester, M14 4AA"

**Polish**

Jeżeli chciałbyś otrzymać kopię niniejszej publikacji w języku polskim, prosimy skontaktuj się z nami pod numerem telefonu 0161 226 4211 lub napisz do nas na adres:  
Mosscares Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

**Somali**

Haddii aad af Soomaali ku rabtid nuqla daabacaddaan fadlan soo wac telefoonka 0161 226 4211 ama u soo qor:  
Mosscares Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

**Urdu**

اگر آپ کو اس اشاعت کی ایک نقل اردو میں چاہیے تو فون نمبر 0161 226 4211 پر رابطہ کریں یا ہمیں لکھیں:

Mosscares Housing Limited, 101 Great Western Street, Moss Side, Manchester, M14 4AA

Contact us if you would like a copy of this publication in large print, Braille, audio format or another language.

Mosscares Housing Head Office  
101 Great Western Street  
Moss Side  
Manchester M14 4AA  
Tel: 0161 226 4211  
Fax: 0161 226 8752

Email: [information@mosscares.org.uk](mailto:information@mosscares.org.uk)  
[www.mosscares.org.uk](http://www.mosscares.org.uk)

**Textphone for all offices: 0161 226 2222**

Registered Charitable Housing Association No. 24178R.  
Registered with the Tenant Services Authority.

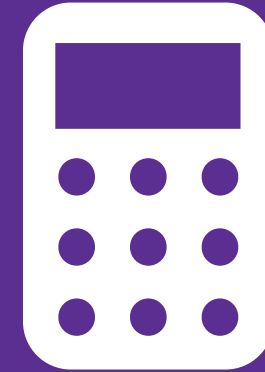


INVESTOR IN PEOPLE



# A guide to how your rent is set

£ £



# A guide to how your rent is set

## How is your rent set?

- The government has set a formula to calculate target rents for our properties to make sure that they are affordable
- These are based on the value of the property, the number of bedrooms and the average earnings of people in the area
- We must gradually bring our rents in line with these targets over the next few years
- We cannot increase your rent by more than inflation plus ½% plus £2 each year
- It is possible that your rent may decrease rather than increase
- Your rent will only increase on the first Monday in April each year, if you have been a tenant for at least a year. We will always give you one month's notice of this
- If you are not satisfied with your new rent, you have the right to appeal to the Rent Assessment Committee



## Services charges

- You might also pay a service charge for extra services such as window cleaning or gardening. This charge will be no more than the cost to us of providing the service

## Further information

- If you have any further questions about how your rent is set, please contact Mossbank Homes Finance Team on: **0161 226 4211**